



Pearson Airport, Toronto, ON

Toronto Pearson International Airport is in the business of connecting - families, businesses, and trade. Operated by Greater Toronto Airports Authority (GTAA), Toronto Pearson is Canada's largest airport and North America's second largest international passenger airport.

Products Used

- F-122C Wide-Dispersion Ceiling Speaker



Purpose

In 2016 Pearson had 44.3 million passengers. This busy airport is a hub for moving people and goods across the country, continent, and globe. GTA's focus is to grow Toronto Pearson's status as an international gateway, enhancing customer experiences, safety, security and the success of their partners. Having a paging system that is intelligible was necessary for the airport.

Challenge

Existing paging system was not sufficient for many reasons. The airport has high ceilings, high ambient noise (escalators, moving sidewalks, luggage carousels), and often crowds of people.

Solution

An upgrade of the existing paging system was installed throughout the majority of Terminal 3. Many of TOA's F-122C Wide Dispersion Ceiling Speakers were installed. Toronto Pearson Airport now provided excellent sound coverage and intelligibility, thus enhancing the customer's experience, safety and security.



About TOA Canada Corporation

TOA Corporation was founded in Kobe, Japan over 80 years ago. TOA operates in over 100 countries worldwide, with manufacturing facilities found in nearly every major market area. These facilities have a reputation for precision design and fabrication, resulting in a proven track record of TOA product reliability.

TOA Canada Corporation was formed in 1990 as a complete sound solutions provider, specializing in commercial audio, including, public address, voice communications, voice evacuation and emergency paging requirements. TOA Canada offers complete solutions for all corporate and commercial audio communications and intercom security requirements.