

Product Category	Warranty Period	Exceptions
Audio	5 years	With the exception of <b>Microphones</b> ( <i>Headset, Lavalier, etc., 5000 Series and Trantec Series</i> ) which are warranted for <b>90-days from the invoice date</b> . All Batteries have a 1 year warranty.
Intercom	5 years	All Batteries have a 1 year warranty.
Parts	90 days	All parts have a 90 day warranty. All Batteries have a 1 year warranty.

## Warranty Repair Form & Out of Warranty Repair Info

**\*\***This is an information gathering form for Warranty Purposes only. Please fill out form with as much information as possible. Sections in Red are mandatory fields. Hit submit when completed and you will receive an email acknowledgment shortly.

Company Name\* \_\_\_\_\_ Contact Name\* \_\_\_\_\_

Contact Title \_\_\_\_\_ Email\* \_\_\_\_\_

Phone\* \_\_\_\_\_ City\* \_\_\_\_\_

Address\* \_\_\_\_\_

Province\* \_\_\_\_\_

Type of Facility \_\_\_\_\_

Business Channel \_\_\_\_\_

From who did you purchase the TOA product? \_\_\_\_\_

TOA Invoice Number/PO Number \_\_\_\_\_

Purchase Date \_\_\_\_\_

Model Number\* \_\_\_\_\_ Serial Number\* \_\_\_\_\_ Quantity\* \_\_\_\_\_

Model Number \_\_\_\_\_ Serial Number \_\_\_\_\_ Quantity \_\_\_\_\_

Model Number \_\_\_\_\_ Serial Number \_\_\_\_\_ Quantity \_\_\_\_\_

Reason for Repair? (What is happening with Product?)

Condition of Product

\*I have read and accept TOA Canada Corporation's Terms & Conditions (Terms and Conditions)

**YES**

Thank you, Technical Support Department  
[repairs@toacanada.com](mailto:repairs@toacanada.com)

Tel: 1-800-263-7639 Fax: 1-800-463-3569