

## Hamilton Port Authority Beefs up Security with IP Intercom

Ranking among the top 10 ports in Canada, averaging volumes in excess of 12 million metric tons per year, the Hamilton Port Authority (HPA) wanted to implement a security system at all 12 of their piers. Seeing domestic and international cargo from around the world, the Hamilton Port is

important to the economic vitality of the region. Wanting to

control access to the Hamilton Port Piers, Hamilton Port Authority contacted Sandwell Consultants to design a system that will allow the Hamilton Port Authority to provide safety and security to all their visitors. Sandwell Consultants specified TOA's IP Intercom for the project.



The project was based on a bid process, which Acme-Future Security Controls (A-FSC) won, due to their time commitments, input, and pricing. Mr. Michel Pepin, Account Manager, oversaw the project for A-FSC. Acme-Future Security Controls, based out of Ottawa, Ontario, has been in the security business for 27 years. Starting as a locksmith company, A-FSC's current focal point is integrated security incorporating alarm intrusion, access control and CCTV. The project for Hamilton Port Authority was A-FSC's first opportunity to use TOA's IP Intercom product line.

TOA's IP Intercom (N-8000 Series) was installed to permit communication between visitors to the pier (with and without authorized access cards) and the security centre. At each pier there are manned gates for vehicular and pedestrian traffic. Each gate has an IP door substation (N-85400DS) allowing the visitor to communicate with the main security office at the Hamilton Port Authority. Each gate has a security camera for visual verification, while TOA's IP Intercom allows the visitor to speak directly with security officer. Upon review of the requested entry, the security officer can open the gate remotely. "TOA's product was easy to integrate with the other specified products. The infrastructure is very functional and flexible." commented Mr. Pepin. "The nice thing about TOA is you can always migrate and expand without any difficulty."

Working on a tight deadline to install and have the IP Intercom fully functional, A-FSC found TOA's product to be a straightforward and undemanding to install. "The Hamilton Port Authority was a very successful installation." Commented Mr. Pepin